

SOCIAL CARE HEALTH AND WELLBEING SCRUTINY COMMITTEE

(Committee Rooms A/B - Neath Civic Centre)

Members Present:

8 March 2018

Chairperson: Councillor L.M.Purcell

Vice Chairperson: Councillor S.E.Freeguard

Councillors: A.Llewelyn, A.P.H.Davies, C.Galsworthy, H.N.James, J.Miller, S.Paddison, M.Protheroe, S.H.Reynolds, D.Whitelock and C.Williams

Officers In Attendance Ms.K.Warren, L.Batchelor, S. Curran, D.Harding, J.Hodges, Chele.Howard, A.Jarrett, Ms.S.Jenkins, N. Jones, L.Livingstone, S.Adie, Mrs A Saunders, A. Thomas, P.Walker and L.Hedges

Cabinet Invitees: Councillors P.D.Richards and A Lockyer

1. DECLARATIONS OF INTEREST FROM MEMBERS

The following Member made a declaration of interest at the commencement of the meeting:

Cllr S Freeguard: Joint report of the Director of Social Services, Health and Housing and the Regional Programme Director of the Western Bay Programme re: Western Bay Area Plan for Care and Support Needs 2018-23 as she is a Member of the ABMU Community Health Council.

2. MINUTES OF THE SOCIAL CARE, HEALTH AND WELLBEING SCRUTINY COMMITTEE HELD ON 8TH FEBRUARY 2018.

The Committee noted the Minutes.

3. **SCRUTINY FORWARD WORK PROGRAMME 2017/18 AND ACTIONS REGISTER.**

The Committee noted the Forward Work Programme.

4. **AUTISM STRATEGY**

The report was withdrawn from today's meeting and will be rescheduled to a future meeting of the Committee.

5. **PRE-SCRUTINY**

The Committee scrutinised the following matters:

Cabinet Board Proposals

5.1 **Western Bay Area Plan for Care and Support Needs 2018 – 2023.**

The Committee received information in relation to the Western Bay Area Plan for Care and Support Needs 2018 – 2023 as contained within the circulated report.

Members noted that the ethos of the plan in relation to enabling citizens and focussing on wellbeing was dependent on the ability of services to react and be fit for purpose. Members also noted the themes of independent working and living through the plan and raised concern for those people that may need to move away from their communities and the importance of joining up services such as social housing and regeneration.

The ongoing work into the Asset Based approach was discussed and Members looked forward to receiving updates on this as the work progresses.

The Committee asked for further information in relation to the 'Citizen's Panel' and they were informed that it comprises of a network of genuine service users and not paid representatives from organisations.

Members expressed concern about transport and accessibility issues, particularly in Valleys Communities.

Members were pleased to note the increased performance and the commitment in the report into identifying barriers and reducing delays in relation to Delayed Transfers of Care and looked forward to receiving further information at a future meeting.

The Committee asked for further information in relation to Social Value Forums and noted that there is a requirement in the Code of Practice to focus on alternative models of delivery and that the roles were currently in the process of being mapped.

The Committee discussed the impact of Brexit on the workforce and were informed that work is being completed centrally by HR on this issue.

It was noted that while there is no single point of access for children and young people to receive universal or specialist Mental Health Support in Western Bay there is a single point of contact in Neath Port Talbot's children and young people services.

Following scrutiny, Members were generally supportive of the proposals to be considered at Cabinet Board but recommended that the Area Plan and Action Plan should be proof read grammatically before submission.

5.2 Learning Disability Services Strategic Delivery Plan 2018 – 2019.

Members received information in relation to the Learning Disability Services Strategic Delivery Plan 2018 – 2019 as contained within the circulated report.

The Committee asked for information in relation to the ongoing monitoring of progress and requested that quarterly performance monitoring information be brought back to this Committee.

The Local Area Co-ordinators (LAC) were discussed and Members were pleased to note the plans to roll out the service across all areas of the County Borough.

Members asked if the seemingly low respite figures referred to in the report could be checked for accuracy.

Following scrutiny, the Committee were supportive of the proposals to be considered at Cabinet Board.

5.3 Abertawe Bro Morgannwg University Health Board (ABMU) Carers Partnership Annual Report 2016-17 and Carer's Progress Report 2017/18.

The Committee received information in relation to the Abertawe Bro Morgannwg University Health Board (ABMU) Carers Partnership Annual Report 2016-17 and Carers Progress Report 2017/18 as contained within the circulated report.

Members enquired if people had a choice about becoming a Carer and were informed that someone doesn't have to care for another person just by virtue of living with them. They went on to express concern for the young people who are Carers.

The Committee noted that there had been 3043 attendees at Carers Events but asked for a breakdown of these figures in relation to what percentage this represented of known Carers.

The Committee were pleased to note the comprehensive training received by Carers.

Members stated that they enjoyed reading the quotes and case studies included in the report.

Following scrutiny, it was agreed that the report be noted.

5.4 Quarterly Performance Management Data 2017/18 - Quarter 3 Performance (1st April 2017 – 31st December 2017).

The Committee received information in relation to performance management data for Quarter 3 (1st April 2017 to 31st December 2017) for the Social Services, Health & Housing Directorate as contained within the circulated report.

Members asked for the reasons why the number of care and support plans that were reviewed during the year had decreased. It was explained that the 6 weekly reviews were no

longer called reviews so this has had an impact on the way the numbers are collated.

Members were concerned that long term sickness absence remained high in the Reablement Team and it was explained that while the service area is complex all individual cases are monitored in line with the corporate sickness absence policies.

The Committee discussed the declination of Carer's Assessments when they are offered and were pleased to note that when they are declined other information and assistance is offered.

Members were pleased to note the inclusion of end-to-end times for Direct Payments as they had previously requested and the Director gave the Committee an assurance that he was happy with progress although continuous improvement would always be sought.

The Committee asked if the Contingency Plans for Inclement Weather for Home Care Workers could be circulated to them.

Following scrutiny, it was agreed that the report be noted.

5.5 Children and Young People Services- 3rd Quarter (2017-18) Performance.

The Committee received Performance Management Information within Children and Young People Services (CYPS) for the 3rd Quarter Period (April 2017 – December 2017); the Monthly Key Priority Indicator Information (December 2017) and Complaints Data (April 2017 – December 2017) as contained within the circulated report.

Members asked for further information in relation to the average caseloads and were given an assurance that cases are now well managed and under constant monitoring.

Following scrutiny, it was agreed that the report be noted.

CHAIRPERSON